



## Siparila Arctic Topcoat (Opaque Tones) Warranty Siparila Oy Factory-Stained Genuine Wood Cladding Transferable 15-Year Warranty

1. Subject to the terms and conditions of this warranty, Siparila Oy, warrants solid Topcoat paint on the product against peeling, blistering and cracking due to normal weathering for a period of fifteen (15) years from the date of purchase. To validate the warranty, the original customer must register their product via Siparila warranty webpage ([www.siparila.com](http://www.siparila.com)) within thirty (30) days of purchase. This warranty includes ready-painted Topcoat cladding with opaque tones.

This warranty is void if the product is immersed in water or if it is installed less than 300mm from the ground or installed on horizontal structures. Deckings cause an exception to the rule. If the product is installed adjacent to a terrace with less than 300mm distance from the decking, please note that the warranty will be void to one meter in height.

This warranty does not cover any other damages other than those previously noted such as, but not limited to, defects due to:

- i. ignorance of the product;
- ii. improper handling, installation or storage;
- iii. repairs and/or altering of the product;
- iv. touch-up misapplication;
- v. movement of the structure to which the product is installed;
- vi. acts of nature such as, but not limited to, hurricanes, tornadoes, floods, earthquakes, and sleet and hail (i.e. acts of God);
- vii. growth of mold and/or mildew or any other biological agent on any surface of the product.

Fading and discolouration caused by normal wear and exposure to the elements are naturally occurring phenomena and are not considered as a product defect, and therefore are not covered by this warranty. Please note Siparila Oy reserves the right to void all warranties on this product if the installation requirements\* are not respected or if the minimal maintenance requirements\*\* are not followed. Both the installation requirements and maintenance requirements can be found in full detail at Siparila Oy website [www.siparila.com](http://www.siparila.com).

2. For the first five (5) years after the date of purchase Siparila Oy shall reimburse either the purchaser or the subsequent owner of the building (hereafter "Covered Person"), as the case may be, for the cost of a sufficient amount of stain and the labour if needed to retouch the damaged surfaces, or shall supply the necessary stain and labour.

During the ten (10) remaining years of the warranty Siparila Oy shall only supply a sufficient amount of stain to retouch the damaged surfaces. Siparila Oy reserves the right to inspect the product prior to any repairs, and to confirm that it displays one of the defects covered by this warranty. This warranty specifically excludes any other damage, of whatever nature, including the cost of labour if necessary (except for the first five (5) years as mentioned above) installation or reinstallation costs and other direct or indirect damage, real or anticipated, present or future. Siparila Oy does not provide any other warranty for the stain.

3. The covered person must contact Siparila Oy within thirty (30) days following the discovery of any product failure or defect covered by this warranty. The Covered Person is responsible for providing the information and supporting documents needed by Siparila Oy to investigate the claim. Information must be provided by email to [orders@siparila.fi](mailto:orders@siparila.fi).

Any product found to be unsatisfactory prior to installation, for any reason, must not be installed and should be returned to the dealer where it was purchased for replacement. Installation of the product constitutes full and complete acceptance by the client and the warrantor will not be responsible, in any way, for labour or material if a defective or non-standard product is installed. The warrantor shall not be liable for any consequential or special damages, or for other expenses (building paper, sheathing, fasteners, caulking, etc.) which may arise in connection with this warranty.

4. In purchasing the product, the purchaser accepts the terms and conditions of this warranty, which replaces any other representation, warranty or condition, explicit or implicit, statutory or other. The terms of this warranty are automatically transferable to the subsequent purchaser of the residential or commercial building upon which the product has been installed. The change of ownership must be updated to Siparila warranty register at [www.siparila.com](http://www.siparila.com) within thirty (30) days from the change. Any claim under this warranty by the Covered Person must be made in writing within the period covered by the warranty and must include the original invoice for the product. The covered person must have either the original invoice or a digital upload; scan or photograph, of the original invoice at Siparila Oy warranty register at [www.siparila.com](http://www.siparila.com).

5. Any resolution between Siparila Oy and the covered person regarding the refund, material replacement or corrective action constitutes a full settlement and release of all claims relating to this warranty.

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\*See Siparila Siding Installation Guide for details at [www.siparila.com](http://www.siparila.com)

\*\* See Siparila Maintenance Guide for details at [www.siparila.com](http://www.siparila.com)