

## 1. SIPARILA TOPCOAT10 WARRANTY

Siparila Oy grants the "Siparila Topcoat10 Warranty" according to this Warranty Statement. Outdoor claddings that are granted the Siparila Topcoat10 Warranty and meets the conditions of this Warranty Statement are to be maintenance painted after ten (10) years. A house/building is to be maintenance painted only after ten (10) years, when there is no further requirements according to Building Information Group's publication on General Quality Requirements in Paintjobs (edition 2001 or newer).

## 2. PRODUCTS UNDER WARRANTY

Siparila Topcoat10 Warranty applies to outdoor cladding that has been industrially topcoated by Siparila Oy:

- Siparila Topcoat Outdoor Cladding

Siparila Topcoat10 Warranty is only eligible when the given storage-, installation- and further handling instructions has been followed. Maintenance of the wooden facade must be properly taken care of. This warranty applies to products that has been used on a wall structure of a house/building with eaves.

Siparila Topcoat10 Warranty is valid after a registration. Warranty registration must be done through Siparila's homepage <http://www.siparila.fi/warranty> . Information needed for the registration is solely in the use of Siparila and the customer, and are available during the validity of Warranty. The Warranty Registration must be made within thirty (30) days of purchase and the Warranty is valid from the date of purchase.

## 3. WARRANTY TERMS AND CONDITIONS

### 3.1. Storing

Outdoor cladding must be stored on an even surface well protected on every side. Outdoor claddings must be kept from direct sunlight, burning heat and moisture. Outdoor claddings must be stored at least 5 cm from the ground to enable free air circulation.

### 3.2. Installation

#### 3.2.1. Nailing or Fixation

Outdoor claddings must be mounted using external stress-resistant nails or by other external stress-resistant fixation methods on the mounting slot. Nailmarks stay hidden and they must not be visible on finished paint. Nailing or other fixing methods are not meant to break the paint, and in case of damage, damaged area must be repainted according to instructions by Tikkurila Oyj.

Faulty product must not be installed!

### 3.2.2. End Surfaces of Outdoor Claddings

Distance between ground and the lowest claddings must be at least 300 mm. Moisture absorption to the end surfaces of the outdoor claddings must be prevented with structural means and by painting the end surfaces twice with a Housepaint Ultra Classic from the Ultra Series.

### 3.2.3. Ventilation Gap

The Ventilation gap behind the outdoor cladding must be at least 20 mm. The structure must be designed and implemented in a manner that moisture can escape without damaging the structure. Further instructions can be found on the Building Code ([www.rakennustieto.fi](http://www.rakennustieto.fi))

### 3.2.4. Shipping Damages or Damages During Construction

Should the topcoat of outdoor claddings be damaged during transportation or construction, the damaged section must be repainted on site with a Housepaint Ultra Classic from the Ultra Series.

## 3.3. Painting on site

Siparila Topcoat Outdoor claddings do not require to be painted on site. Should the topcoat of outdoor claddings be damaged during transportation or construction, must the damaged section be repainted on site with a Housepaint Ultra Classic from the Ultra Series.

## 3.4. Topcoat Maintenance and Repairs

Topcoat maintenance must be evaluated annually. If required, maintenance must be done accordingly. Possible mold or algae growth must be treated according to instructions by Tikkurila (instructions can be found at [www.tikkurila.fi](http://www.tikkurila.fi)).

## 4. WARRANTY LIMITATIONS

This warranty does not apply to coating damages due to:

- Moisture expansion that are characteristic to wood, such as cracking
- Visibility of branches or resin through the paint
- Design failures or structural failures affecting the finishing of the surface, such as failures on moisture absorption
- Condensation water, heat or water leakage or incorrect directing of rainwater
- Failures on topcoat due to errors on nailing or other incorrect installation methods
- Failures on maintenance on other parts of the facade
- Movements of the house/building or its base and other exterior mechanical stressors
- Mechanical damages during transportation or due to transportation conditions
- Mishandling of products
- Dirt contamination or mold on the surfaces of the product. Products under warranty must be maintained according to KH 90-00421-card by using Tikkurila Maintenance wash. The need for the use of Tikkurila Maintenance wash must be assessed annually.

### 5. COMPENSATION WHEN WARRANTY CONDITIONS APPLIES

If the outcome does not live up to the standards of Siparila Topcoat products, Siparila Oy will provide new paint from Tikkurila Ultra Series. Siparila Oy is responsible for the work being carried out to refinish the products under warranty. Work will be carried out only to the damaged outdoor claddings that are under warranty. The Client must inform Siparila Oy immediately after discovering any damages. The Client and Siparila Oy shall agree on warranty refinishing in writing before starting any refinishing. This warranty applies for ten (10) years, from the purchase of the products.

Siparila Oy is not liable for any indirect loss or damage, financial losses or other expenditures eg. loss of time, the cost of employees, agents or operators, loss of profits and any third party claims against Siparila.

### 6. TERMS REGARDING CLAIMS

Any claims must be made to Siparila Oy immediately after discovering any failures on Siparila Topcoat Products. To support the claim, the Client must present evidence that the warranty conditions applies, installation has been made according to instructions and maintenance has been carried out when necessary.

### 7. COUNTRIES WHERE WARRANTY APPLIES

Siparila Topcoat10 Warranty is valid in Finland, Sweden, Norway, Denmark, United Kingdom, Saint Petersburg and Moscow.

### 8. DISPUTE RESOLUTION

Any disputes are to be solved in Keski-Suomi District Court.